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Texas Department of Motor Vehicles
Board Projects & Operations
Committee Meeting
Wednesday, April 8, 2026
2:00 p.m.

4000 Jackson Avenue
Building 1, Lone Star Conference Room
Austin, Texas 78731

Reported by:
Steve Owen, CER/CDR-1232
Ken Owen & Associates, LP

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APPEARANCES OF COUNSEL

TxDMV Board Projects & Operations Committee:

Darren Schlosser-Chair

Mark Jones-Member

Mark Roesler-Member

Christian Alvarado-Member

Staff:

Daniel Avitia, Executive Director for TxDMV

Clint Thompson, Director of Motor Carrier Division

Dorothy Spearman, Project Manager for TxDMV.

Glenna Bowman, CFO of TxDMV.

Wendy Barron, CIO for TxDMV

Eric Horn, Director of Accounting Operations with TxDMV

Laura Moriaty, General Counsel

Carrie Fortner, Board Liaison/Management Analyst

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1 DARREN SCHLOSSER-COMMITTEE CHAIR: Good afternoon.
2 My name is Darren Schlosser and I'm pleased to open the
3 Projects and Operations Committee Meeting of the Board of
4 the Texas Department of Motor Vehicles. Is now 2:01 or
5 2:00 p.m. And I'm calling I'm now calling the Committee
6 Meeting for April the 8th of 2026 to order. I want to
7 know for the record that the public notice of this meeting
8 containing all items on the agenda was filed with the
9 Office of the Secretary of State on March 31st 2026.
10 Before we begin today's meeting please call place all cell
11 phones and other communication devices in a silent mode.
12 And please as a courtesy to others do not carry on side
13 conversations in the meeting room. I want to welcome
14 those who are with us for today's Committee Meeting. If
15 you wish to address the committee or speak on any agenda
16 item during today's meeting. Please complete a speaker
17 sheet at the registration table or send an email to
18 GCO_General@txdmv.gov. Please identify in your email the
19 specific item you're interested in commenting on, your
20 name and address, and whether you're representing anyone
21 or speaking for yourself. If your comment does not
22 pertain to the specific agenda item, we will take your
23 comment during the general public comment portion of the
24 meeting. In accordance with the Department's
25 administrative rule, comments to the committee will be

1 limited to three minutes. To assist each speaker, a timer
2 has been provided. The timer light will be green for the
3 first two minutes, yellow when the speaker has one minute
4 left, and then red when the speaker's time is up.
5 Individuals cannot accumulate time from other speakers.
6 Comments should be pertinent to the issues stated on the
7 comment sheet. When addressing the committee please state
8 your name and the affiliation for the record. There are a
9 few things that will assist in making the meeting run
10 smoother and assist the court reporter in getting an
11 accurate record. Please identify yourself before
12 speaking, speak clearly and slowly, do not speak over
13 others, and ask the Chairman for permission to speak and
14 be sure to get recognized before speaking. I would like
15 to thank our court reporter who is transcribing this
16 meeting. Before we begin today I'd like to remind all
17 presenters and those in attendance of the rules of conduct
18 at our Committee Meeting. In the Department's
19 Administrative Rule, I have the authority to supervise the
20 conduct of this Committee Meeting. This includes the
21 authority to determine when a speaker is being disruptive
22 of the meeting or is otherwise violating the timing or
23 presentation rules I just discussed. The posted agenda
24 stated that a quorum of the board may be present at the
25 meeting. However, board members who are not members of

1 the Projects and Operations Committee will not vote on any
2 committee agenda items today nor will any board action be
3 taken. I don't believe anybody else is here from the
4 board. Okay. And now I'd like to have a roll call of the
5 committee members please respond verbally when I call your
6 name. Member Alvarado?

7 CHRISTIAN ALVARADO-COMMITTEE MEMBER: Here.

8 DARREN SCHLOSSER-COMMITTEE CHAIR Member Graham?

9 BRETT GRAHAM-COMMITTEE MEMBER: Here.

10 DARREN SCHLOSSER-COMMITTEE CHAIR: Member Roesler?

11 MARK ROESLER-COMMITTEE MEMBER: Here.

12 DARREN SCHLOSSER-COMMITTEE CHAIR: And let the record
13 reflect that I, Darren Schlosser, am here too. We have a
14 quorum. Let the record also reflect Vice Chair McRae is
15 absent. So at this time if we can all can please stand and
16 honor our country and state the pledge of allegiance, I
17 will now turn it over to Member Roesler to lead us in the
18 U.S. Pledge. And now Member Alvarado, I will turn it over
19 to you to lead us in the Texas Pledge. Thank you Members
20 Roesler and Alvarado for leading us in the pledges. So
21 there is not a Chair report for today so we're not going
22 to be doing agenda item 3. We're just going to go ahead
23 and move straight to agenda item 4. So we're going to
24 turn it over to Glenna Bowman. We're going to be talking
25 about the Camp Hubbard Renewal Project. It's a briefing

1 only.

2 GLENNA BOWMAN: Good afternoon, Chairman Schlosser
3 and Members and Executive Director Avitia. For the record
4 my name is Glenna Bowman. I'm the chief financial officer
5 for Texas Department of Motor Vehicles. As always, I am
6 pleased to give you all an update on the Camp Hubbard
7 Renewal Project. We do have some slides to share. So
8 this first slide is the Camp Hubbard campus rendering. It
9 shows the new building CH1 on the right and the renovated
10 CH2 on the left. We can go to the next. This is, oh nope
11 go back. There we go we're going really fast. This is
12 actually this was as of March 24th so a couple weeks ago
13 there has been additional progress made but you can see
14 that we've got a building that is taking shape. This is
15 from the obviously the exterior but from the east side and
16 the front of the building that will be accessed from
17 Jackson Avenue. We can go to the next. We've got like
18 three photos for you. This is the exterior from the north
19 or looking north you can see CH2 on the north side and
20 Mopac to the right. And then the next slide, is the
21 exterior west. So this is on a Mopac side if you're
22 driving down Mopac looking north, you can see at the back
23 of the building our service road, if you look really hard.
24 But there's a loading dock and warehouse area back there
25 and we're coming along. We've got the infrastructure in

1 place for solar panels on top and we've got our chiller
2 equipment that's going in. So next slide please. This
3 may be a little harder to visualize if you haven't spent a
4 lot of time looking at our diagrams and so forth, but the
5 picture on the left is our lobby as you're looking north
6 towards CH2 and the covered walkway that is going to be
7 there which is going to be really nice to allow people to
8 go back and forth between the two buildings. And then on
9 the right is the view from the second floor looking down
10 on the lobby area, so that's going to be really nice with
11 the windows and lots of natural light coming in. Next
12 slide. Oh I did want to mention. Oh and this is the
13 office areas. I'm sorry. Again lots of natural light on
14 the left. But if you look on the right those walls that
15 you can kind of see all of the offices are going to be in
16 the middle of each floor and those are taking shape.
17 We'll have some pictures of the CH2 renovation for you in
18 just a minute. Let's just leave it there for a moment. I
19 want to give you some statistics on the building. These
20 are as of a couple of weeks ago. But the concrete
21 structure on CH1 or excuse me, the whole new building
22 construction is 55% complete so we're more than halfway
23 there. But the concrete structure is 90% done or 90% of
24 the structural metal in the stairs are complete. 40% of
25 all of the interior walls have been framed. We've got

1 rough mechanical, electrical and plumbing runs that are
2 progressing in the walls. There's insulation and then one
3 side drywall where they're going ahead and installing that
4 drywall leaving the other side open so that inspections
5 can be done and that sort of thing. All of the large
6 mechanical HVAC system equipment has been installed in the
7 utility plant on the roof and throughout the building.
8 And very exciting news the electric infrastructure is in
9 place and will be energized this month is according to the
10 schedule, so that's pretty exciting. Next slide please.
11 We have some actual photos now of CH2. This is the
12 renovation project. We really love this new lobby that we
13 have that goes through from north to south. And so we've
14 got this large mural with the motorcycle and cars and then
15 behind that there's actually a pickup truck and a semi.
16 It's it's a very cool art piece that says who we are as
17 the Department of Motor Vehicles. And then you can see
18 the terrazzo tile which is very nice and that's our new
19 security desk there. If we go to the next slide. We got
20 a little before and after. On the right hand side is what
21 it looked like before. And on the left is what it looks
22 like now and it's obviously updated and a little prettier
23 than it was. Next slide. This is a picture looking down
24 the hallway. This is on the fourth floor and on the left
25 you can see the elevator bank and on every floor we've got

1 some mosaic tile work that's based off of current license
2 plate designs. And then you can see on the right the
3 modular furniture that's been installed and it's going to
4 be very nice for all of our employees. The CH2 renovation
5 is 93% complete. The elevator lobbies, stairwells and
6 restrooms have all been modernized. The office suites on
7 the fourth floor, the third floor and the first floor as
8 well as the lobby are all ready for occupancy. We're
9 getting really close to moving people in. We actually
10 have some people that are working over there now, on a
11 preliminary basis. The outstanding work includes some
12 work on our data center in the first floor and some minor
13 corrective work. We've got a punch list but it's down
14 from like 800 to 99 items. So making good progress. 87%
15 of the furniture has been installed and we still have
16 another 13% but it's mainly conference tables and that
17 sort of thing. We still have a couple of major exterior
18 improvements that need to be completed, the entrances on
19 both the north and south side. And those are in progress.
20 And the south parking lot and the new fleet lot are
21 expected to be ready this month. So that's looking good.
22 Next slide. So on a budget the Texas Public Finance
23 Authority has dispersed about \$67.6 million of the \$143
24 million appropriation that we received. If you look at
25 the pie chart you can see that 90% of our appropriated

1 funds have been encumbered, they're obligated. And we
2 have 3% that we've specifically budgeted for that's not
3 yet encumbered. That's first mostly for some furniture,
4 some professional services and third party testing. And
5 also there's a little bit of money left for CH1 abatement
6 here when we get ready to demolish this building, sorry
7 old CH1 that we're in now and so those are that. And then
8 we have contingency of about 7%, that's about \$9,000,000.
9 So we're the budget is looking really, really good. If
10 you look at the bottom chart you can see the encumbered
11 amounts in orange and the expended amounts in blue. It's
12 a little hard to read we don't have numbers on that chart.
13 But 39% of the encumbered amounts have actually been
14 expended, we've paid those bills. And the majority of the
15 remaining expenditures are for the new building, you can
16 see the big long orange line, that's mostly the new
17 building. Next slide and it is our last slide. Our
18 schedule, our overall project completion is at 62%. The
19 Certificate of Occupancy for the new building is on target
20 for the end of this year, this calendar year. And the
21 final phase of site work will be finished in July of 2027
22 which will include demolishing this building adding new
23 parking and finishing the landscaping. This concludes my
24 formal remarks. I'm happy to answer any questions and if
25 you want to drill down into any of the detail project

1 manager Dorothy Spearman is here and she can bail me out
2 if I can't answer the detailed questions.

3 DARREN SCHLOSSER-COMMITTEE CHAIR: Are there any
4 questions for Ms. Bowman? Well thank you Ms. Bowen.
5 Thank you.

6 DARREN SCHLOSSER-COMMITTEE CHAIR: All right so we're
7 now moved to agenda item 4B subsection i and I will turn
8 it over to Wendy Barron.

9 WENDY BARRON: Good afternoon. Chairman Schlosser,
10 Committee Members, Executive Director Avitia, for the
11 record I'm Wendy Barron, Chief Information Officer for the
12 Texas Department of Motor Vehicles. I will be presenting
13 on agenda items 4Bi, 4Biia, and 4Biib, providing updates
14 on several critical technology projects at the agency.
15 The first project is the Registration and Title System
16 Modernization. And if you want to go to the first slide.
17 I'm going to provide a high-level overview of the project.
18 Just as a reminder of what our intent is with this effort,
19 and then our current status, and I'll address any
20 questions. So moving on. So the Modernization Project,
21 our intent is to create an easy and painless experience
22 for all Texans. The goal is to enhance our digital
23 services, replace our core technology stack with modern
24 systems and solutions, and to move us forward and into a
25 solution that will last us for the next 30 years. Our

1 current solution is a 30-year-old legacy system that has
2 served us well but is not able to keep up with the pace of
3 technology and change. We received \$125 million last
4 session from the legislature to implement this project,
5 and project activities are currently underway. Next
6 slide. This is a high-level roadmap of the project
7 featuring a timeline of where we've been and where we're
8 going. Process redesign is ongoing. It's starting now
9 and will be continuing through the execution of the
10 project. We are bringing in some contractors to work with
11 our Vehicle Titles and Registration Division to document
12 current-state processes and start looking for
13 opportunities for improvement in those processes.
14 Additionally, we're focusing on critical procurements.
15 The most critical being the large procurement for the
16 ultimate solution for the new registration and titling
17 system. And I'll provide an update on the status of those
18 procurements in just a minute. Additionally, moving
19 forward, we're also looking at standing up the overall
20 project governance. This is a very large project, and
21 it's an agency-wide project. And so we will have a
22 governance model to help oversee and ensure that work is
23 being completed on time and within the budget. And we're
24 also looking, digging into the data. Data is a very
25 critical part of the modernization projects, and we have

1 years and years of legacy data that needs to be
2 transformed and moved into the new system. So that work
3 is starting now, and that work can run independently
4 regardless of what solution we choose. The data work
5 being done now will benefit us in the long term for the
6 new solution. We're also looking at our current
7 infrastructure, the current RTS system, and looking at
8 what are the things that we need to do to make sure that
9 system makes it to the end of the implementation. There
10 are some things that we need to do to shore up that system
11 and ensure that it lasts the next few years until we have
12 its replacement. And then, as I mentioned, the critical
13 path of the large-scale procurement. So, if you want to
14 move to the next slide. So where we are right now,
15 focusing on the program overall. This is because of the
16 budget amount of this project, this has been designated as
17 a Major Information Resources Project. And that is a
18 statutory requirement that all agencies must adhere to.
19 What that means is we have to report to the Quality
20 Assurance Team, which is comprised of the Legislative
21 Budget Board, the Department of Information Resources, the
22 Comptroller's Office, and the State Auditor's Office.
23 That board reviews our progress on the project, and we
24 submit quarterly reports. The first quarterly report was
25 submitted in December, and we just, in March, submitted

1 the second quarterly report. I want to highlight that the
2 project is very healthy. We are on track and making very
3 good progress in where we are. The next phases, or the
4 next things that we're working on as far as deliverables
5 for the Quality Assurance Team, include the project plan
6 and acquisition plan. These are both required project
7 management documents that need to be in place before we
8 move forward with spending a certain amount of the budget.
9 Moving forward into procurements. As I mentioned, the
10 critical path for procurements is that large-scale
11 solicitation for the in-state solution. The first part of
12 that is bringing on a vendor to help build out that
13 solicitation. So we have solicited for a procurement
14 advisory vendor. That contract is currently in
15 negotiations, and we hope to have that executed soon.
16 Once we have that procurement advisory vendor on board,
17 they will be working with us to help build out that large
18 solicitation, and we will be putting that out for bid. We
19 are also currently reviewing the bids for the
20 Organizational Change Management solicitation. We are
21 bringing on a vendor to help us with Organizational Change
22 Management throughout the duration of the project. This
23 is a critical component in large-scale modernizations. We
24 found in our research that solution implementations that
25 didn't have Organizational Change Management, everyone

1 that we saw that failed, all of them did not have
2 Organizational Change Management. It doesn't necessarily
3 guarantee success, but it certainly optimizes your chances
4 of success. This will be our efforts to work with the tax
5 assessment collectors, critical stakeholders, employee--
6 internal employees, helping people with training with the
7 change. Helping us engage and involve appropriate
8 stakeholders at the appropriate time as we move through
9 the process. Some of some of the initial infrastructure
10 work, we are replacing our current firewalls, and that
11 solicitation is currently in review. We are also
12 replacing our current ticketing system, and that
13 solicitation is also in review with the Department of
14 Information Resources. The ticketing system is going to
15 be a really important part and is going to be an early
16 service delivery improvement. That ticketing system will
17 be available to the counties. And so they will be able to
18 submit tickets through this system. They will have
19 options. Right now their only option is to call and
20 report an issue. So now they will have this ticketing
21 system. It also provides better visibility for them when
22 they submit those tickets, whether that's by phone or
23 through the system. They'll be able to see where that
24 ticket is, what the progress has been made. And we intend
25 to leverage the more robust solution to provide additional

1 system enhancements. Additional projects that are moving
2 forward include UiPath. We did a pilot implementation
3 with UiPath to automate the error report processing. This
4 was successfully completed, and we are currently analyzing
5 and looking at how that vendor performed, how that
6 solution performed, and what possible next steps we take
7 with UiPath. Additionally, we are moving forward with
8 drafting the solicitation to upgrade our eLICENSING
9 platform to Lightning. This is the most current version
10 of Salesforce. While eLICENSING is going to stay in
11 Salesforce, and it's not being pulled into the core, the
12 new core RTS system, eLICENSING does need to be upgraded
13 so that it can communicate with that new system. It needs
14 to be in the most current version so that we can optimize
15 performance and-- and how those two systems communicate.
16 We are also in the implementation phase of the phase two
17 of Okta. Okta is our multi-factor authentication
18 solution. It's also for identity and access management.
19 We have implemented it on some internal systems. This
20 next phase expands that to additional systems. There will
21 be one final phase for the webDEALER solution, which is
22 going to require a little bit more significant
23 development, and that will be the final phase.
24 Additionally, we are working on other projects,
25 specifically around data and Quick Wins. And we

1 anticipate solutions to be, our solicitations to be
2 developed related to those in the very near future. Next
3 slide. I'm available to take any questions on this item,
4 if you have any.

5 DARREN SCHLOSSER-COMMITTEE CHAIR: Are there any
6 questions for Ms. Barron on this topic? I will now move
7 to agenda item 4B subsection iib. I will turn it back
8 over to Ms. Barron.

9 WENDY BARRON: For the record again, my name is Wendy
10 Barron, Chief Information Officer for the Department of
11 Motor Vehicles. Item 4Biia is an update on the TAC T1
12 Project. We are moving into the final phases of this
13 project. This project was an effort to move the counties
14 off of older T1 circuit technologies. We provide internet
15 circuits to all of the counties so that they can perform
16 their RTS responsibilities in their county offices. Those
17 circuits were on older T1 technology. We are about 80%
18 complete. We have about 73 sites left out of a total of
19 520 sites to be completed. These sites are the more
20 remote sites and also sites that AT&T doesn't provide the
21 circuit all the way to the end. There's a third party
22 that provides the circuit. And so we are working with
23 Department of Information Resources, AT&T to get those
24 scheduled out. And then also for those sites where Metro
25 Ethernet is cost prohibitive, we are looking at Starlink

1 that we will be implementing in those offices AT&T just
2 recently executed their contract with DIR to offer
3 Starlink as a solution. And so there's about 23 sites
4 right now that we've identified as we continue to move
5 forward with the circuit evaluation. There may be
6 additional sites that we move to Starlink, but right now
7 we've identified 23. We anticipate or we hope to be
8 completed with this project by the end of the calendar
9 year. Unfortunately, a lot of the timing is out of our
10 control. We are dependent on AT&T and their third party
11 providers for the scheduling of these installations. So
12 we have some we have submitted all of the tickets and made
13 all of their requests. And now we are pending response
14 and scheduling from AT&T. And I'm available to answer any
15 questions if you have any.

16 DARREN SCHLOSSER-COMMITTEE CHAIR: Are there any
17 questions for Ms. Barron? Thank you Ms. Barron. So we're
18 now moving to the agenda item 4B Subsection iic. And I
19 will turn it over to Clint Thompson.

20 WENDY BARRON: One more. One more. I got one more.

21 DARREN SCHLOSSER-COMMITTEE CHAIR: Okay, excuse me, we
22 will go back to agenda item 4B subsection iib and Ms.
23 Barron, again.

24 WENDY BARRON: Good afternoon for the record, Wendy
25 Barron, Chief Information Officer, Texas Department of

1 Motor Vehicles. Item 4Biib is the Grants Management
2 Tracking System providing an update on the status of this
3 solution. And the Motor Vehicle Crime Prevention
4 Authority manages grants that they provide to law
5 enforcement agencies as part of the catalytic converter
6 theft efforts to mitigate crime with catalytic converters.
7 They received a significant amount of funding which
8 increased their grant profile. Their current solution
9 that they have in place for grants management is a legacy
10 solution. It's been in place for a number of years and it
11 served them well, but it is not really capable of moving
12 forward into the future and managing the new grants that
13 they're trying to move forward at this time. So the
14 decision was made to implement a new grants management
15 solution. And I'm happy to say that that contract was
16 executed, the vendor is CGI. And this will be a
17 Salesforce solution with Box using Box for the content
18 management. The kickoff meeting was held last week and
19 they are already completing discovery sessions to move the
20 project forward so the vendor is on board and they are
21 hitting the ground running. So very excited about this
22 solution. And while it's not tied to modernization, it is
23 certainly modernizing things at the agency. So very
24 excited about this project. It will be in Salesforce
25 Lightning. So it is somewhat of a pilot project for us in

1 terms of the eLICENSING to Lightning upgrade. So very
2 excited about moving forward with this project and the
3 opportunities to learn about the new Lightning solution.
4 And I'm available to answer any questions you may have.

5 DARREN SCHLOSSER-COMMITTEE CHAIR: Just speaking from
6 personal experience having been part of the MVCPA, it is a
7 much needed advancement to be able to track the data and
8 to be able to manage the large increase that we've had
9 over the past couple of years. So very good. Any
10 questions for Ms. Barron? Okay. Thank you, Ms. Barron.
11 I think we got it back on track. All right, we will now
12 move to agenda item 4B Subsection ii and I will turn it
13 over to Clint Thompson for sub item c.

14 CLINT THOMPSON: Thank you. Good afternoon, Clint
15 Thompson, Director of the Motor Carrier Division. You
16 have me worried there for a minute, Chairman. I'm working
17 on a different project. I don't know anything about
18 Grants Management. Thanks for giving me a break. This
19 agenda item starts on page 11, it is briefing only. So
20 this is an update on the Motor Carrier Credentialing
21 System Rewrite Project. The motor carrier credentialing
22 system today is used to credential motor carriers and also
23 used for ensuing administrative actions on the back end.
24 It is comprised of eLINK where motor carriers submit
25 applications to the department. Insurance companies file

1 the required insurance on behalf of those motor carriers.
2 There's the MCCS component. That contains the part where
3 my staff goes in and approves the transactions and
4 renewals are conducted. We also have the Complaint
5 Management System obviously used by enforcement for those
6 enforcement actions. And then ultimately we have the
7 Truck Stop website where the public can go to ensure
8 somebody's credentialed appropriately and law enforcement
9 can go and verify the same. This is currently a legacy
10 system maintained by IT and much like Wendy just
11 described, this is a modernization effort not as complex
12 or as involved as the Registration and Title System though
13 equally important for the Motor Carrier Division. This
14 one as well is long overdue. The goal is to move to a
15 vendor based solution again to be more secure, more stable
16 and more supportable and ultimately will be rebranded as
17 TxMCCS akin to what the Department's branding is in the
18 various systems that the Motor Carrier Division uses. I'm
19 glad to say that the project is operating under budget
20 currently and we are on track to implement the two phases.
21 The first being Automated Motor Vehicle Functionality,
22 Senate Bill 2807 from last session charges the Department
23 with issuing authorizations for automated motor vehicles.
24 You all have adopted those rules which were effective
25 February 27th. We are incorporating this functionality

1 into TxMCCS that way applicants could come in and obtain
2 the required authorization from the Department. We are
3 currently in the testing phase. We are winding that up
4 this week. We did have external testers come in in
5 addition to internal testers. So we appreciate the
6 opportunity to engage stakeholders and have those folks
7 come in and test and give us their input on the system,
8 finalizing the communication and training plan and we are
9 on schedule to go live in the next two weeks. The second
10 phase of this project is the proceeding applications and
11 approvals that I talked about in the existing MCCS. We
12 still have some design work and development to do but
13 we'll follow the same path with user acceptance testing
14 both internal and external. There are some system
15 integrations that still need to happen, data migration is
16 a large part of this effort. Obviously we don't have data
17 on automated vehicles today, but we have motor carriers
18 that we have to pull over. That's a large effort with
19 this project moving from the old system. And then
20 obviously the integration with Box for the document
21 storage ultimately FDMS our new payment vendor and then
22 when we get implemented eventually the accounts
23 receivable. That's all I have prepared. I'm glad to
24 answer any questions you may have.

25 DARREN SCHLOSSER-COMMITTEE CHAIR: Are there any

1 questions for Mr. Thompson?

2 BRETT GRAHAM-COMMITTEE MEMBER: Yes.

3 DARREN SCHLOSSER-COMMITTEE CHAIR: Member Graham.

4 BRETT GRAHAM-COMMITTEE MEMBER: So the there will be
5 a public facing aspect on the motor carrier credentialing
6 information. Is that right?

7 CLINT THOMPSON: So what it's called today is Truck
8 Stop and it's publicly available website where folks can
9 go in and look up motor carriers by USDOT number TxDMV
10 number various components to make sure that they are
11 credentialed appropriately. Household goods movers is a
12 good example where folks go in before engaging a mover and
13 law enforcement uses that same application today.

14 BRETT GRAHAM-COMMITTEE MEMBER: And that'll be on
15 our. That will be an independent site outside of..

16 CLINT THOMPSON: The vendor will now be managing that
17 but you can get it from our website, yes.

18 BRETT GRAHAM-COMMITTEE MEMBER: Okay.

19 CLINT THOMPSON: And then the automated vehicle
20 lookup will be there as well.

21 BRETT GRAHAM-COMMITTEE MEMBER: Was that available,
22 is that available now, or?

23 CLINT THOMPSON: Yes.

24 BRETT GRAHAM-COMMITTEE MEMBER: Probably not quite so
25 functional, I mean like how it.

1 CLINT THOMPSON: Yeah, the lookup is still available.
2 It's a publicly facing website. Again, you can go in
3 USDOT number, TxDMV number there's a variety of search
4 features that you have to be able to look and see if they
5 are credentialed appropriately.

6 BRETT GRAHAM-COMMITTEE MEMBER: That's good. Thank
7 you.

8 CLINT THOMPSON: Yes sir.

9 DARREN SCHLOSSER-COMMITTEE CHAIR: Any other
10 questions? All right. Thank you Mr. Thompson. All
11 right. I will now move to agenda item 4C and I will turn
12 it over to Eric Horn.

13 ERIC HORN: Good afternoon, Committee Members,
14 Executive Director Avitia. For the record, my name is
15 Eric Horn. I'm the Director of Accounting Operations with
16 TxDMV. Today I am briefing you on the progress of our
17 accounts receivable system. Materials that support my
18 briefing can be found in your ebook on page 12. I last
19 briefed the board in December 2025 in which I outline the
20 successful deployment of multiple modules and our new
21 system Business Central, which has allowed us to retire
22 numerous outdated systems and manual tracking tools.
23 Happy to report to you today we have had additional
24 enhancements over the last quarter that have brought our
25 project 85% complete. These enhancements included the

1 creation of additional customer templates, invoicing and
2 credit memo functionality, new reporting capabilities, and
3 a visual dashboard to provide key insights in a customer
4 balances outstanding and collected. We've also been hard
5 at work developing and testing scenarios related to
6 invoicing customers with associated data contracts through
7 our Vehicle Titles and Registration Division. These
8 customers will be a part of our service management module
9 of Business Central, which is the final release in our
10 deliverable schedule of our current contract with our
11 implementation vendor Nagarro. These customers are also
12 being added to our new master data management, or MDM,
13 application, which is used to synchronize data between
14 Business Central and existing systems across the
15 department. This release is dependent on the
16 implementation of our new Invico 2.0 application that is
17 being built in parallel and will be used for Active
18 Directory user account management that supports billing
19 and collecting activities in our new system. The service
20 management module and the Invico 2.0 application are both
21 currently in the UAT environment and on schedule to be
22 moved to production in May 2026. We have one additional
23 module of Business Central that we will pursue as an
24 enhancement in fiscal year 2027. This portion of the
25 system, referred to as our Warrant Hold Module, will be

1 used for tracking collection of motor vehicle and motor
2 carrier penalties issued by the Enforcement Division.
3 This module is dependent on the completion of the MCCA
4 Rewrite Project currently in progress. We continue to be
5 very happy with the systems and applications we are
6 developing in this project and look forward to completing
7 the final deliverables soon. This concludes my remarks.
8 I am available for any questions you may have.

9 DARREN SCHLOSSER-COMMITTEE CHAIR: Any questions for
10 Mr. Horn? Okay, thank you, Mr. Horn. All right. So I
11 was lucky today we don't have a closed session, so we're
12 not taking up anything on the agenda for 5 or 6. We're
13 now going to move to agenda item 7, public comment. Are
14 there any?

15 LAURA MORIATY: No sir, there are no public comments.

16 DARREN SCHLOSSER-COMMITTEE CHAIR: Fantastic. So,
17 looks like unless there's any further business, I would
18 like to entertain a motion to adjourn.

19 BRETT GRAHAM-COMMITTEE MEMBER: So moved.

20 DARREN SCHLOSSER-COMMITTEE CHAIR: Member Graham, do I
21 have a second?

22 MARK ROESLER-COMMITTEE MEMBER: Second.

23 DARREN SCHLOSSER-COMMITTEE CHAIR: Wonderful, Member
24 Roesler. I, Chairman. Well, do we need to do a roll call
25 on it or no?

1 BRETT GRAHAM-COMMITTEE MEMBER: Sure.

2 DARREN SCHLOSSER-COMMITTEE CHAIR: When I call your
3 name, please state your vote for the record whether to
4 adjourn. Member Alvarado?

5 CHRISTIAN ALVARADO-COMMITTEE MEMBER: Aye.

6 DARREN SCHLOSSER-COMMITTEE CHAIR: Member Graham?

7 BRETT GRAHAM-COMMITTEE MEMBER: Aye.

8 DARREN SCHLOSSER-COMMITTEE CHAIR: Member Roesler?

9 MARK ROESLER-COMMITTEE MEMBER: Aye.

10 DARREN SCHLOSSER-COMMITTEE CHAIR: I, Chairman
11 Schlosser vote aye. So we are adjourned.

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Texas Department of Motor Vehicles
Projects & Operations
Committee Meeting
Wednesday, April 8, 2026
2:00 p.m.

4000 Jackson Avenue
Building 1, Lone Star Conference Room
Austin, Texas 78731

REPORTER'S CERTIFICATE

I, Steve Owen, Reporter and Notary Public for the State of Texas, hereby certify to the following:

I certify that I am neither counsel for, related to, nor employed by any of the parties or attorneys in the action in which this proceeding was taken, and further that I am not financially or otherwise interested in the outcome of the action.

Certified to me this 16th of April 2026

Steve Owen, CER-1232; CDR-1232
Notary Commission No. 10000679
Commission Expires: 10/28/2026
Firm Registration No. 115
Ken Owen & Associates, LP
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Austin, Texas 78746
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1 CERTIFICATE OF TRANSCRIPTIONIST

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3 I, Steve Owen, legal transcriptionist, do hereby
4 certify:

5 That the foregoing is a complete and accurate
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9 transcribed the entirety of the proceeding to ensure a
10 verbatim record to the best of my ability.

11 I further certify that I am not neither attorney
12 for, nor a relative or employee of any of the parties to
13 the action; further, that I am not a relative or employee
14 of any attorney employed by the parties hereto, nor
15 financially or otherwise interested in the outcome of this
16 matter.

17 In witness thereof, I have hereunto set my hand
18 this 16th of April 2026.

19
20
21 _____
22 Steve Owen

23 Legal Transcriber
24
25

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