



June 26, 2025

Dear Tax Assessor - Collector Partners,

As July 1, 2025, approaches, we understand this transition brings new processes and questions. We are here to ensure you feel supported every step of the way. Below is a summary of the resources available to help you navigate the changes under House Bill 718 and keep your operations running smoothly.

**Where to Find Help on July 1 and Beyond:**

**1. HB 718 County Resource Hub**

Your first stop for guidance, FAQs, system walkthroughs, and training materials:

- <https://www.txdmv.gov/hb718> County Tax Offices tab

**2. TxDMV County Support Line**

Have a question or need help troubleshooting? Our agents are ready to assist you. Please call your local Regional Service Center county number for all questions, including tech support issues.

Hours of Operation:

- Monday – Friday: 8:00 a.m. – 5:00 p.m. CST
- Friday, July 4 & Saturday, July 5: 10:00 a.m. – 3:00 p.m. CST (*holiday support available*)

**Additional Information You May Need**

**System Access:** Ensure your county webDEALER user permissions are current and up to date before July 1 to avoid disruptions.

We know this is a significant change and we're committed to making it a successful one for you. Don't hesitate to reach out through any of the support options above. Our goal is to provide you with timely assistance, clear answers, and the resources you need to feel confident in the days ahead.

Thank you for your partnership and continued dedication.

**Texas Department of Motor Vehicles**