

## **Manual Verification of Inspection**

webSUB will electronically verify inspection; however, manual verification may be made when a valid inspection record is not available. Follow the steps below to manually verify inspection when prompted by the application.

The ability to manually verify inspection is given to agent locations by the county. To verify inspection manually, the Vehicle Inspection Report (VIR) must be provided by the customer.

Step 1. When prompted, ask the customer to provide their VIR and select "Yes." Proceed to Step 2. If you select "No" you will be prompted to ask if the vehicle is out-of-state. If yes, proceed with renewal.

If no, you will get an error message and the customer should be instructed to complete a passing inspection or provide their VIR.

Note: A customer may request a copy of their VIR from any inspection station.

Step 2. Verify from the VIR that the vehicle has a passing inspection and select "Yes."

| Renev                                   | w Registration - Vehic          | cle Record                                    |         |
|---|---------------------------------|---|---------|
| ERROR - 5053 - A CURRE<br>REGISTRATION. | NT PASSING VEHICLE I            | NSPECTION IS REQUIRED TO RENEW                | V       |
|   |                                 |   |         |
| MCLENNAN County R                       | enewal                          |   |         |
| Vehicle                                 | Information                     | Fees Due                                      |         |
| Plate:                                  | GRDDG                           | WINDSHIELD STICKER                            | 54.00   |
| Plate Type:                             | PLPC111                         | REG FEE-DPS                                   | 1.00    |
| VIN:                                    | 3D7MX48C36G219211               | CNTY ROAD BRIDGE ADD-ON FEE                   | 10.00   |
| Document Number:                        | 10720038817092644               | CHILD SAFETY FUND                             | 1.50    |
| Model Year:                             | 2012                            | AUTOMATION FEE                                | 1.00    |
| Make/Model:                             | DODG                            |   |         |
| Expiration Date:                        | 11 / 2014                       | Total   | \$67.50 |
| I nable to valida                       | te insurance, does the customer | have valid insurance information? 🔘 Yes 🔘 No  |         |
|   |                                 |   |         |
| Unable to verify insi                   | pection, does the customer have | a valid Vehicle Inspection Report? 🔘 Yes 🖲 No |         |
|   |                                 | Is the vehicle out of state? () Yes () No     |         |

Error Message if you select No to Inspection Questions

Note: If the vehicle does not have a passing inspection, and the VIN matches, there is no need to continue forward, instruct the customer to complete a passing inspection.

Step 3. Verify the VIN on the VIR matches the VIN on the renewal notice.

| Plate Type: N                    | //CP  | RE            |
|----------------------------------|---|---------------|
| Vehicle Inspection Verification  |   | × N           |
| Did the vehicle pass inspection? |   | R             |
| Test Date                        |   |               |
| Type of Inspection               | Choose One<br>OBD<br>ASM<br>TSIOBD<br>TSI<br>1YR<br>TLMC<br>CW<br>CDEC<br>2YR | Lue Cancel    |
| Proc                             | EMONLY<br>EMONL2<br>EMONL3  | ticker Cancel |

Step 4. Locate the Inspection date from the VIR and enter it into webSUB.

Note: The application will calculate whether the inspection meets the timeframe requirement and will not allow you to process the renewal if it does not.

Step 5. Locate the Inspection type from the VIR and select the same type in webSUB from the dropdown.

Step 6. Select "Continue"

Step 7. Select "Process and Print Sticker".

Note: If the state's portion of the inspection fee is due at time of renewal, webSUB will calculate the current amount due and include it in the total.



Inspection Verification Pop-up

## Sample VIR's



Sample VIR for Safety Counties

**Inspection Fee Recalculation** 

When inspection is verified manually or electronically, the system will automatically calculate the inspection fee due based on the latest inspection. The following informational message will appear if the inspection fee has changed and processing may continue.

| Renew Registration - Vehicle Record   |                   |                             |         |  |  |  |
|---|-------------------|-----------------------------|---------|--|--|--|
| VEHICLE INSPECTION FEE RECALCULATED DUE TO UPDATED INSPECTION INFORMATION<br>FLOYD County Renewal |                   |                             |         |  |  |  |
| Vehicle Information   |                   | Fees Due                    |         |  |  |  |
| Plate:  | 603Z4W            | PLATE STICKER               | 30.00   |  |  |  |
| Plate Type:   | MCP               | REG FEE-DPS                 | 1.00    |  |  |  |
| VIN:  | JKAZXDP18TA004154 | CNTY ROAD BRIDGE ADD-ON FEE | 10.00   |  |  |  |
| Document Number:  | 24639836757091819 | AUTOMATION FEE              | 1.00    |  |  |  |
| Model Year:   | 2010              | INSPECTION FEE-TSI          | 8.25    |  |  |  |
| Make/Model:   | KAWK              |                             |         |  |  |  |
| Expiration Date:  | 4/2016            | Total                       | \$50.25 |  |  |  |

