

# **Registration and Title System**

# Point of Sale Headquarters and Regional Service Centers Release Notes

Release 24.3.1.

10/14/2024



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## **Table 1: Revision Table**

Version	Date	Description	Author
1.0	10/10/2024	Final Version	J. Kirk



# About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS). Release Notes are located under the **Release Notes & Support** tab on the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

# **RTS POS Overview**

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

### **Getting Help**

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing.
- To see the entire user assistance web site, select Help > User Guide on the main page menu bar.

### **Additional Resources**

For additional resources for the RTS POS, see the TAC hub (<u>www.txdmv.gov/tax-assessor-</u> <u>collectors</u>). Open the **Resources** tab, select **Publications & Manuals | TAC | RTS Support**.

ublications & Manuals Motorists Dealers Moto	os Centiers TAC Other	
Category	RTS Support	
<ul> <li>Tax Assessor-Collectors</li> <li>InfoXchanges &amp; Presentations</li> </ul>	Accessing DTA Files	
· Foreclosure Charts	Adding a Cognos Report User	
Reference     RTS Support	Cognos Report Title & Data Content Job Ald	
RTS Release Notes     Quick Reference	Cognos Reports	
· webAGENT	Cognos Reports Crosswalk Table Tent	
° LMS	Customizable Press Release: Delinquent Transfer Notification	
	Daily Reconciliation Reports Job Aid	
	FAQs: Cognos Reporting	
	FAQs: RTS Point of Sale	
	FAQs: RTS Search by Owner	
	How to Print a Cognos Report	
	Job Aid Cognos Reports Length of Availability	
	Job Aid Printing IRP	

# Release Notes Failure RTS Release Notes RTS 23.4.1 RTS 23.4 RTS 23.3 RTS 23.1 RTS 23.1 RTS 23.1 RTS 23.1 RTS 23.1

RTS 24.3.1 HQ-RSC Release Notes



# Summary of Enhancements

- RRTS-36456 House Bill (HB) 3297 MOBILITY / CLEAN AIR was renamed to INSPECTION REPLACEMENT FEE on Vehicle Registration Renewal Notices
- RRTS-35879 HB 3297 Discontinue sending the Vehicle Inspection and Registration Notice to all non-commercIal vehicle customers.
- RRTS-35932 and RRTS-35878

HB 3297 Update the Vehicle Registration Renewal Notice (Paper and Electronic) to display the INSPECTION REPLACEMENT FEE & EMISSION INSPECTION FEE, when applicable.

- RRTS-36063 HB 3297 Update the Body of the Email Verbiage for Electronic Vehicle Registration Renewal Notices (ERNOs)
- RRTS-36431 Update to the Electronic Vehicle Registration Renewal Notices (ERNOs) by adding the HB 3297 insert(s)



# Legislative Enhancements in Release 24.3.1

HB 3297, passed during the 88th legislative session, effective January 1, 2025, eliminates the vehicle safety inspection program managed by the Texas Department of Public Safety (DPS) and provides for "replacement fees" for noncommercial vehicles, which are no longer required to obtain a safety only inspection. The department is required to collect the state's portion of the inspection fee and is required to collect the new inspection replacement fee.

This 24.3.1 Registration and Title System (RTS) Release will facilitate the production of paper and electronic Vehicle Registration Renewal Notices for motorists with registration expirations in January of 2025. These renewal notices will be generated for distribution in the first week of November 2024. Renewal notice language has been modified to incorporate dynamic messaging, alerting motorists of the changes that impact their vehicle registration renewal. Alert messaging will notify motorists they are no longer required to obtain a safety inspection and will advise those that live in emissions counties that they are required to continue obtaining an emissions inspection prior to registration renewal and pay the emissions inspection fee. The dynamic messaging and fees identified on renewal notices are based on the most current information identified on a motor vehicle record, at the time of printing.

Changes in this release also include the display of the INSPECTION REPLACEMENT FEE and the EMISSIONS INSPECTION FEE on the Vehicle Registration Renewal Notices. It is important to note that the current and future inspection requirements will be based on the time of renewal. The INSPECTION REPLACEMENT FEE and EMISSIONS INSPECTION FEE will be assessed on renewals occurring January 1, 2025, and later. If a customer with a January expiration comes in to renew prior to January 1, 2025, the current inspection requirements will still be required.

A future 25.1 RTS Release, which is scheduled for December of 2024, will include all remaining programming enhancements related to the implementation of HB 3297. The additional functionality will not be made available until January 1, 2025, and release notes will be provided. Corresponding manual updates related to HB 3297 will be provided with the quarterly revisions in January 2025 and other informational materials will be distributed in advance for awareness purposes.

### RRTS-36456 HB 3297 MOBILITY / CLEAN AIR was renamed to INSPECTION REPLACEMENT FEE on Vehicle Registration Renewal Notices

The Vehicle Registration Renewal Notice line item for "MOBILITY / CLEAN AIR" has been renamed to "INSPECTION REPLACEMENT FEE" on both Electronic (ERNO) and Paper renewal notices.



### RRTS-35879 HB 3297 Discontinue sending the Vehicle Inspection and Registration Notice to all non-commercial vehicle customers.

TxDMV will stop sending the "Vehicle Inspection and Registration Notice" to all non-commercial vehicle customers. TxDMV will continue to send the notice to commercial vehicle (> 26001 lbs.) customers and customers that do not have a Texas address on their motor vehicle record.

HELPING TEXANS GO. HELP	nt of Motor Vchi				
VEHICL	E INSPECT	ION AND R	EGISTRATION	NOTICE	6080062100000101
«FirstName» «LastName» «Address1» «City», TX «Zip»					101010000
LICENSE PLATE	YEAR	MAKE	BODY STYLE	VIN	
ABC1234	2014	FORD	PK	12345678912345	678
Dear «FirstName» «LastNan This notice is your reminder vehicles must pass an inspec inspection station will provid is your proof of a passing vehicles	ne»: to obtain a state tion no earlier the de a Vehicle Insp	e inspection on han 90 days fro pection Report	m the vehicle's registr	Effective March 1, 20	e
This notice is your reminder vehicles must pass an inspec inspection station will provid	ne»: to obtain a statt tion no earlier th de a Vehicle Insp hicle inspection : in lieu of your ur total fee is de	e inspection on han 90 days fro: pection Report registration ren pendent upon t	the vehicle shown. E m the vehicle's regist (VIR) once the inspec ewal notice, since we he type inspection req	Effective March 1, 20 ration expiration. Th tion is complete. Th are unable to determ uired for this vehicle	e e VIR ine the
This notice is your reminder vehicles must pass an inspec inspection station will provid is your proof of a passing vehics You are receiving this notice total amount of fees due. You your county of residence. Th	ne»: to obtain a state tion no earlier th de a Vehicle Insp hicle inspection e in lieu of your ur total fee is de he state's portion w online at <u>www</u>	e inspection on han 90 days fro pection Report registration ren pendent upon th n of the inspect <u>v. Texas.gov</u> wh	the vehicle shown. E m the vehicle's regist (VIR) once the inspec ewal notice, since we he type inspection req ion fee will be paid at ere your inspection w	iffective March 1, 20 ration expiration. The tion is complete. The are unable to determ uired for this vehicle time of registration	e e VIR ine the in
This notice is your reminder vehicles must pass an inspect inspection station will provid is your proof of a passing veh You are receiving this notice total amount of fees due. You your county of residence. The renewal. You may conveniently renew and fees automatically calcul	ne»: to obtain a statu tion no earlier th de a Vehicle Insp hicle inspection e in lieu of your ur total fee is de he state's portion w online at <u>www</u> lated. You may	e inspection on han 90 days fro pection Report registration ren pendent upon th n of the inspect <u>v. Texas.gov</u> wh also take the V	the vehicle shown. If in the vehicle's regists (VIR) once the inspec- ewal notice, since we he type inspection req ion fee will be paid at ere your inspection w IR and this notice to	iffective March 1, 20 ration expiration. The tion is complete. The are unable to determ uired for this vehicle time of registration	e e VIR ine the in

### **RRTS-35932 and RRTS-35878**

# HB 3297 Update the Vehicle Registration Renewal Notice (Paper and Electronic) to display the INSPECTION REPLACEMENT FEE & EMISSION INSPECTION FEE, when applicable.

Electronic and Paper Vehicle Registration Renewal Notice recipients will see an "INSPECTION REPLACEMENT FEE" line item for all non-commercial vehicles who were previously subject to a safety inspection. Additionally, recipients in counties that require an emissions inspection will also now see an "EMISSION INSPECTION FEE".

Changes to the Electronic and Paper Vehicle Registration Renewal Notices for non-commercial vehicles in counties that **<u>do not</u>** require an emissions inspection:

- "INSPECTION REPLACEMENT FEE" line item is added to the summary of fees section at the bottom of the Vehicle Registration Renewal Notice.
- Updated language reflects in the blue box at the top of the Vehicle Registration Renewal Notice that reads, "Effective January 1st, 2025, you are not required to obtain a vehicle safety inspection prior to registering your vehicle. You will be assessed the INSPECTION REPLACEMENT FEE shown below. The INSPECTION REPLACEMENT FEE replaces the previous safety inspection fee."

Changes to the Electronic and Paper Vehicle Registration Renewal Notices for non-commercial vehicles in counties that **do** require an emissions inspection:

- "INSPECTION REPLACEMENT FEE" line item added to the summary of fees section at the bottom of the Vehicle Registration Renewal Notice.
- "EMISSIONS INSPECTION FEE" line item added to the summary of fees section at the bottom of the Vehicle Registration Renewal Notice.
- Updated language reflects in the blue box at the top of the Vehicle Registration Renewal Notice that reads, "You currently reside in an emissions county therefore a passing emissions inspection is required to obtain registration. The EMISSIONS INSPECTION FEE is added in addition to the INSPECTION REPLACEMENT FEE and is based on the county identified on this notice."

No INSPECTION REPLACEMENT FEE will be charged to customers who are exempt from safety inspection requirements. If the customer resides in an emissions county the EMISSIONS INSPECTION FEE will continue to be charged.



If the vehicle is exempt from an emissions inspection, the EMISSIONS INSPECTION FEE will not be charged.

TXDMV VEHICLE REGISTRATION RENE	SE COMPLETE THE
Renew online @ www.texas.g	lov
VEHICLE INFORMATION LICENSE PLATE 205 VEHICLE IDENT. NO. 752 YEAR/MAKE/BODY 2015/FORD/PK Send bottom CURRENT EXP. MON YR JAN 2025 county tax off	reside in an emissions county therefore a passing spection is required to obtain registration. The Emissions see is added in addition to the Inspection Replacement ased on the county identified on this notice. part of form, proof of insurance and correct fees to your fice in the enclosed envelope. Make check or money to your local tax assessor-collector. Allow 15 days for
	y mail. Driver's license number required on checks.
3 00.00	
FOR QUESTIONS CALL YOUR LOCAL TAX ASSESSOR-COLLECTOR 979-864-1320	E CONVERTED TO AN ELECTRONIC FUND
CUSTOMER COPY	
	AFTER RENEWED, THIS REGISTRATION WILL EXPIRE
▼ MAIL SECTION BELOW FOR CONVENIENT PROCESSING       VEHICLE INFORMATION       VEH. CLASS.     TRIK+-1       VEH. DENT. NO.     152       YEAR/MAKEBODY STYLE     2015/FORD/PK       FUEL TYPE     FLEXIBLE       EMPTY WEIGHT     6100       CARRYING CAPACITY     2200       GROSS WEIGHT     8300	THE LAST DAY OF: JAN 2026
TOTAL FEES \$ 80.00 SEND THIS PART OF & CORRECT FEES TO	FORM, PROOF OF INSURANCE,
RENEWAL RECEPIENT NAME AND ADDRESS:	VEHICLE TITLES AND REGISTRATION DIVISION LICENSE NO. 205 PLT PASSENGER-TRUCK PLT REGIS.EXP. MON YR JAN 2025 VEH / REG CL TRK-=1/TRUCK-LESS/EQL. 1 PLATE TYPE / STICKER TYPE PSPWS YEAR / MAKE / BODY STYLE 2015/PCRD/PK REGISTRATION FEE \$ 55.00 LOCAL FEE \$ 10.00
1FTVW1ELBNWG11752         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           10127144865152716         10127144865152716           1127144865152716         10127144865152716           1127144865152716         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716           11271448651527         10127144865152716	INSPECTION REPLACEMENT FEE s 7.50 EMISSIONS INSPECTION FEE s 2.75 PROCESSING AND HANDLING s 4.75 TOTAL FEE s 80.00 Donate to Support TX Veterans s
DATE PRINTED: VER: 06 COUNTY COPY VTR-34-4 (NEV. 660223) DHT OVER	Donate \$5 (or more) to State Parks         s           Donate \$1 (or more) to Donate Life         s           Grand Total Due in Fees and Donations         s         80.00



TXDMV VEHICLE REGISTRATIO			
Renew online @	www.texas.gov		
VEHICLE INFORMATION LICENSE PLATE 219 VEHICLE IDENT. NO. 1486 YEAR/MAKE/BODY 2020/FORD/PK CURRENT EXP. MON YR JAN 2025	Effective January 1st, 2025, you are not required to obtain a vehicle safety inspection prior to registering your vehicle. You will be assessed the Inspection Replacement Fee shown below. The Inspection Replacement Fee replaces the previous safety inspection fee. Send bottom part of form, proof of insurance and correct fees to your county tax office in the enclosed envelope. Make check or money order payable to your local tax assessor-collector. Allow 15 days for		
TOTAL FEES DUE \$ 277.25	processing by mail. Driver's license number required on checks.		
FOR QUESTIONS CALL YOUR LOCAL TAX ASSESSOR-COLLECTOR 936-634-8376	R CHECK MAY BE CONVERTED TO AN ELECTRONIC FUND		
▼ MAIL SECTION BELOW FOR CONVENIENT PROCESS VEHICLE INFORMATION VEH. CLASS. TRK<-1 486 486	ING VAFTER RENEWED, THIS REGISTRATION WILL EXPIRE THE LAST DAY OF: JAN 2026		
YEARMAKE/BOOY STYLE         2020/FORD/PK           FUEL TYPE         ELECTRIC           EMPTY WEIGHT         6400           CARRYING CAPACITY         1000           GROSS WEIGHT         7400           UNIT NO.         2000	LICENSE NO. 219		
TOTAL FEES \$ 277.25 & SEND & COI	THIS PART OF FORM, PROOF OF INSURANCE, RRECT FEES TO:		
RENEWAL RECEPIENT NAME AND ADDRESS:			
SHYAMAL MARK "X" FOR ADDRESS CHANGE	LICENSE NO. 219 PLT PASSENGER-TRUCK PLT REGIS.EXP. MON YR JAN 2026		
RWH2219 O1 2026 277.25	VEH / REG CL         TRK+=1/TRUCK-LESS/EGL 1           PLATE TYPE / STICKER TYPE         PSPMS           YEAR / MAKE / BODY STYLE         2020/FORD/PK           REGISTRATION FEE         \$ 55.00           LOCAL FEE         \$ 10.00		
	INSPECTION REPLACEMENT FEE \$ 7.50		
* * * UPDATE ADDRESSES HERE * * * Owners address: Renewal receptent address:	ELECTRIC VEHICLE FEE \$ 200.00 PROCESSING AND HANDLING \$ 4.75 TOTAL FEE \$ 277.25		
DATE PRINTED: VER: 06	Donate to Support TX Veterans s Donate \$5 (or more) to State Parks s Donate \$1 (or more) to Donate LIfe s Grand Total Due in Fees and Donations s		
COUNTY COPY VTR-30-4, (REV. 66/2023) DHT	over		



### RRTS-36063 HB 3297 Update the Body of the Email Verbiage for Electronic Vehicle Registration Renewal Notices (ERNOs)

The body of the emails for ERNOs is updated with dynamic language to clarify when an emissions inspection is or is not required for a customer.

ERNO email for non-commercial vehicles that require an emissions inspection.

Vehicle Description DVD5544	
Vehicle Renewal Notice - PXR5544	
noreply@txdmv.gov       (i)       (i)       (ii)       (iii)       (iii)         To       ● Vangaveti, Aswini (Contractor)       Mon 10/7/2024 1:01 AM	
RenewalNotice_PXR5544.pdf 1002 KB	
To open the attached renewal notice document, you must enter a 9-character password. To create your password, use the 5-digit ZIP code of the Renewal Mailing Address and the last 4 characters of the Vehicle Identification Number (VIN) associated with the vehicle.	
You may renew your vehicle registration online at <a href="https://renew.txdmv.gov/">https://renew.txdmv.gov/</a> , via Texas by Texas (TxT) at <a href="https://txt.texas.gov/">https://txt.texas.gov/</a> , or the TxT app available from the Apple Store or Google Play after first obtaining a passing emissions inspection. You can also print and mail the attached notice to your local county tax assessor-collector's office to renew by mail or visit your county office to renew in person.	
When renewing your registration by mail, please:	
<ul> <li>★ You currently reside in an emissions county therefore a passing emissions inspection is required to obtain registration. The Emissions Inspection Fee is added in addition to the Inspection Replacement Fee and is based on the county identified on this notice.</li> <li>★ Include a copy of the passing Vehicle Inspection Report (VIR) in the event it cannot be electronically verified.</li> </ul>	
★ Include a copy of current proof of insurance.	
★ For farm renewal, include a current copy of your Texas Ag/Timber Number.	
★ Make personal check or money order payable to your local county tax assessor-collector.	
★ Include driver's license and phone number on your personal check.	
★ Allow 15 days for processing.	



ERNO email for non-commercial vehicles that do not require emissions inspection.

Vehicle Renewal Notice - TWC4632	
N noreply@txdmv.gov To ● Vangaveti, Aswini (Contractor)	☺     ∽     Reply     ≪     Reply All     →     Forward     Image: Constraint of the second seco
RenewalNotice_TWC4632.pdf 1003 KB	
To open the attached renewal notice document, you must enter a the 5-digit ZIP code of the Renewal Mailing Address and the last associated with the vehicle. You may renew your vehicle registration online at <u>https://renew.b</u> <u>https://txt.texas.gov/</u> , or the TxT app available from the Apple Sto sions inspection. You can also print and mail the attached notice renew by mail or visit your county office to renew in person. When renewing your registration by mail, please:	4 characters of the Vehicle Identification Number (VIN) <u>dmv.gov/</u> , via Texas by Texas (TxT) at re or Google Play after first obtaining a passing emis-
<ul> <li>★ Effective January 1st, 2025, you are not required to obta vehicle. You will be assessed the Inspection Replacement replaces the previous safety inspection fee.</li> <li>★ Include a copy of current proof of insurance.</li> </ul>	
★ For farm renewal, include a current copy of your Texas Ag	
★ Make personal check or money order payable to your loca ★ Include driver's license and phone number on your person	-
★ Allow 15 days for processing.	

This email should not be replied to, as the sending mailbox is not designed to receive emails.



### RRTS-36431 Update to the Electronic Vehicle Registration Renewal Notices (ERNOs) by adding the HB 3297 insert(s)

TxDMV has updated the renewal notice inserts that display in the body of the email when an Electronic renewal notice is sent. There is a total of six inserts. The HB 3297 and TxT inserts will displayin both English and Spanish.

**Note:** The new renewal notice inserts for the paper renewal notices will be included with the January renewal notices which will be mailed the last week of November 2024.

HB3297 English

HB3297 Spanish



Media Page URL



TxT URL – English



MyPlates



### TxT URL - Spanish



# Defects Addressed in RTS Release 24.3.1.

ID	Description
RRTS-36079	Issue: RTS did not accept alphanumeric zip codes. IT determined the Address Validation Software used by the agency does not recognize Canadian zip codes. Solution: IT performed program updates so the clerk can choose if the address is within the USA or not. RTS now accepts entry of a Canadian zip code and excludes it from the address validation check.
	Customer Miscellaneous Reports Local Options Accounting Inventory Funds Exit Help Owner Entry TTL007
	(D Renewal Received Name, (if different)
	SaukuChiry. Regenal Notice Address: (if different) Quindr Name. ADVICS UN RRAITIR
	Ogner Address: USA TX 71272 - Ogner Address: USA 237 Barrier RRY ST L Mat: C-Alegonaw X
	MAGOO QC J1X SX9 Settler Location Address: (if afferent)
	ADDEP TX
	County Of Residence 246     Device Licence No     Us DOT No     Device Licence No     US DOT No
	Line Ne Pegeel Kenne Enter Cancel Brile



ID	Description
RRTS-36350	Issue: The system is sending the same automated message displaying information about the selection of the paperless option after a customer selected the "Mail only" radio button on the Paperless option screen.
	Solution: Since this selection is displayed in the paperless option, we will be removing the mail only option radio button entirely as shown in the below screenshot. By removing the mail only option, it allows customers to opt for Electronic Vehicle Registration Renewal Notices.
	Paperless
	License Plate Number:
	Last 4 digits of VIN (Vehicle Identification Number):
	Email: Confirm Email:
	Vehicle Registration Renewal Notice:  Paperless - Email only Mail only
	Submit Return to Menu
	If a customer chooses to go back to a mail only option after selection of the
	paperless option VDM users at TxDMV headquarters will be able to change it back for any customer who chooses.