

## The Texas Department of Motor Vehicles Smart Buyer Series

### Water Damage

#### Tips for Car Buyers – Checking for Water Damage

##### Overview

A motor vehicle will be one of the most expensive things you will ever buy, The Texas Department of Motor Vehicles (TxDMV) is dedicated to helping consumers make informed decisions when buying a motor vehicle. TxDMV wants you to be a “Smart Buyer.”

This Smart Buyer segment provides you with tools to reduce the chances that you are buying a water damaged vehicle.

Water damage can result for submerging all or part of the vehicle in water. This may happen from a single vehicle accident or to thousands of vehicles during weather events like river flooding and hurricanes. A vehicle submerged in water often suffers severe damage to electronic components or to its seats, carpets, and air ducts, waterlogged computer chips may fail causing damage to the engine or making the vehicle unsafe to operate. Waterlogged seats, carpets, and air ducts, may result in odor, mold, and damaged or rusted mechanical parts.

While cleaning a vehicle may improve the appearance, the severe damage caused by water infiltration may not be easy to detect. These “cleaned” vehicles often find their way back into the stream of commerce. The TxDMV wants you to be a “Smart Buyer” and arm you with as much information as possible before you buy.

You should perform the following inspections and online title checks to reduce the chance that you will buy a car that has flood damage:

##### Inspect the Vehicle

While there is no foolproof way to check a vehicle for water damaged, these inspection tips may reduce the chance of buying a flood-damaged vehicle:



- HAVE THE VEHICLE INSPECTED BY A TRUSTED MECHANIC** There can be many problems with a used car. A prudent move is to have a trusted mechanic inspect the vehicle from top to bottom. It would be wise to walk away and find another dealership if the dealer refuses to allow your mechanic inspect the vehicle.
- CHECK VEHICLE CARPETING FOR WATER DAMAGE** Check under the carpets to see if the floorboard is wet, damp, muddy or shows evidence of water stain marks, especially from salt-water infiltration. Has the carpet been replaced? That could be a sign the seller is concealing water damage.
- CHECK FOR RUST ON SCREWS OR OTHER METALLIC ITEMS** Inspect the seat-mounting screws, console and other areas of the vehicle to see if there is any evidence of rust, or that they were removed to replace seats to dry the carpets.
- INSPECT UPHOLSTERY AND SEAT BELTS FOR WATER STAINS** Inspect all interior upholstery, door panels, and especially the seat belts, for any evidence of fading. Extend the seat belt when inspecting.
- REMOVE SPARE TIRE AND INSPECT AREA FOR WATER DAMAGE** This is an area where water may pool in a submerged vehicle and may be often overlooked when the vehicle is being cleaned up for resale. It is not uncommon to note rust or water stains in this area.
- CHECK THE ENGINE COMPARTMENT FOR MUD OR WATER** Examine the engine compartment for evidence of water submergence. Check for mud or residue in alternator crevices; behind wiring harnesses and electrical relays; and around the small recesses of starter motors and power steering pumps.
- CHECK UNDER THE DASHBOARD FOR EVIDENCE OF MUD OR MOISTURE** Check under the dashboard for dried mud and residue, and note any evidence of mold or a musty odor in the upholstery, carpet, or trunk.
- INSPECT DRAIN PLUGS** Check the rubber drain plugs under the car and on the bottoms of car doors. If the drain plugs look as if they have been removed or replaced recently, it might have been done to drain floodwater.
- INSPECT UNDERCARRIAGE OF VEHICLE** Inspect the undercarriage of the vehicle for evidence of rust and flaking metal that would not normally be associated with late model vehicles.
- INSPECT ELECTRICAL SYSTEMS** Complete a detailed inspection of the electrical wiring system, looking for rusted components, water residue, or suspicious corrosion.
- INSPECT HEADLIGHTS AND TAILLIGHTS FOR SIGNS OF WATER** Inspect ALL vehicle lighting. Water lines may appear on the lens or the reflectors of the vehicle if it had been submerged.

## Check the Vehicle Title History

**Always check the vehicle's title history.** It may indicate whether the vehicle you may be interested in buying has been the subject of flood damage.

- While the federal government requires insurance companies to label vehicle titles as “non-repairable” when insurance claims have been filed for flooding, some states do not have flood-damage brands on their titles.
- Exercise extreme care when considering buying a car with a "rebuilt" brand on the title. This vehicle has already been declared a salvage vehicle and has been “rebuilt.” Always find out why a vehicle had been declared to be a salvage motor vehicle. Was it a collision or was it a flood?

- Has the vehicle been titled in an area where there has been a severe weather event? Consumers should be aware of severe weather events that take place in their area or in nearby states. Flood damaged vehicles can find their way into your area and onto an auto dealer lot for resale.
- Always be suspicious if you see an insurance company as an owner when looking at the title history of a vehicle. Some states brand the titles as “rebuilt” rather than “flood damaged”. However, the title is not always helpful. For instance, an individual that owns a vehicle but does not have comprehensive or “full” insurance coverage on the vehicle may try to dispose of a flood-damaged vehicle without disclosing that the vehicle was submerged.
- If buying from a private owner, check online to see if the area where the seller lives or lived was subject to flooding in recent years. Some unscrupulous sellers may “wash” the title of a flood-damaged or rebuilt vehicle by re-titling the vehicle through other states to remove a flood brand. Always be suspicious if the title history shows that a vehicle has been licensed in several states over a short period of time.

Obtain a Title History Check from TxDMV

**Why would I do a Title Check?** The Vehicle Identification Number (VIN) is run through the National Motor Vehicle Title Information System (NMVTIS), a national consumer protection database that provides title information from states across the country. Whether you are buying from a local dealer, individual, or you are eyeing a vehicle from an online auction website, NMVTIS will help you to know more about the vehicle you are buying before you pay any money or sign any paperwork.

The TxDMV Title Check Service allows you, for a fee, to select from a variety of vendors who can provide information on the title history of the vehicle you are thinking of buying.

## Additional Resources That May Help You Determine Flood Damage

### Salvage Database

- The **Salvage Database** provides information about salvage or junk vehicles; damage from hail, flood, or fire; some mileage discrepancies or odometer rollbacks; and gray market vehicles. There is no cost for using this service.

### NICB VINCheck

- **What is NICB?** The National Insurance Crime Bureau (NICB) is a non-profit organization with membership that includes 1,100 property and casualty insurance companies, vehicle rental companies, auto auctions, vehicle finance companies, and self-insured organizations that is dedicated to fighting insurance fraud and crime.
- **What is this service?** NICB's VINCheck is a free service provided to the public to assist in determining if a vehicle has been reported as stolen, but not recovered, or has been reported as a salvage vehicle by cooperating NICB member insurance companies. To perform a search, a vehicle identification number (VIN) is required..

## Contact Us

### **TxDMV Enforcement Division**

P.O. Box 26515

Austin, Texas 78755-0515

512-465-4205

888-368-4689

[www.TxDMV.gov](http://www.TxDMV.gov)

[enforcement@txdmv.gov](mailto:enforcement@txdmv.gov)

Please see other topics in the “Smart Buyer” series to help you make the best decision possible. The staff that developed “Smart Buyer” series is always interested in new ideas or tips that will make this tool more useful for consumers. If you have a suggestion on how to make this “Smart Buyer” or any of the other “Smart Buyer” topic more helpful for consumers, please send your suggestion to our general mailbox at [enforcement@txdmv.gov](mailto:enforcement@txdmv.gov).